

## QUASI-INPUT PROCESS IN THE $M/G/1/\infty$ QUEUE

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### Abstract

We consider the flow of service starting times in the  $M/G/1/\infty$  queue and study some of its equilibrium properties.

RANDOM FLOWS; QUEUEING SYSTEMS

### Introduction

We shall consider the  $M/G/1/\infty$  queue with FIFO discipline. Let  $\xi_i$  be the instant at which the  $i$ th service begins, and let  $\eta_i$  be the instant when this service is completed. The sequence of points  $\eta_i$  on the time axis forms the *departure* process. It is studied in detail in [1], for example, whereas the closely connected process of service starting times  $\{\xi_i\}_{i \geq 1}$  has, as far as we know, never been considered. The process  $\{\xi_i\}_{i \geq 1}$  is an input process for the server, so we shall call it the *quasi-input* process. The present note gives some results obtained for such a quasi-input flow. The problem is all the more important in that often we can observe only the moments when one server is turned 'on' or 'off', i.e. the quasi-input and output processes.

Let  $\lambda$  be the rate of input flow,  $\beta(s)$  the Laplace–Stieltjes transform of the service-time distribution function  $B(x)$ ,  $\beta_k = (-1)^k \beta^{(k)}(0)$ ,  $\rho = \lambda \beta_1$ .  $S_i = \eta_i - \xi_i$  is the service time of the  $i$ th call, and  $N_i$  is the queue length immediately before the instant  $\eta_i$ .

### Distribution of intervals between service beginnings

Let  $A_i = \xi_{i+1} - \xi_i$ . It is easy to see that, if  $N_i \geq 1$ , then  $\xi_{i+1} = \eta_i$  and so  $A_i = S_i$ ; but if  $N_i = 0$ , then  $A_i = S_i$  plus the interval until the  $(i+1)$ th call arrives in the system. This simple fact yields that Laplace transform of the random variable  $A_i$  is

$$E \exp(-sA_i) = [P\{N_{i-1} = 0\} + P\{N_{i-1} = 1\}] \cdot \left[ \beta(s) - \beta(s + \lambda) + \beta(s + \lambda) \frac{\lambda}{s + \lambda} \right] + P\{N_{i+1} \geq 2\} \cdot \beta(s).$$

One can see that the dependence of  $E \exp(-sA_i)$  on  $i$  is connected with the dependence of the embedded Markov chain  $\{N_i\}$  on  $i$ . Thus, if  $\rho < 1$  and the queue is in a steady state, i.e.  $P\{N_i = k\} = \pi_k$  is an invariant probability measure of the chain  $\{N_i\}$ ,

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then all intervals  $A_i$  have the same distribution function with Laplace–Stieltjes transform

$$\omega(s) = E \exp(-sA_i) = \beta(s) - \frac{1-\rho}{\beta(\lambda)} \beta(s+\lambda) \frac{s}{s+\lambda}.$$

Here we have used the well-known equalities  $\pi_0 = 1 - \rho$ ,  $\pi_1 = (1 - \rho)(1 - \beta(\lambda))/\beta(\lambda)$ . In particular, when the queue is in steady state

$$EA_i = 1/\lambda, \quad \text{Var } A_i = \beta_2 - 2(1 - \rho)\beta'(\lambda)/\beta(\lambda) + (1 - 2\rho)/\lambda^2.$$

These formulae lead us to some interesting qualitative conclusions about the quasi-input process.

Let  $\beta(s) = \nu/(s + \lambda)$ , i.e. the service time has negative exponential distribution with parameter  $\nu$ . Then

$$\text{Var } A_i = \frac{2}{\nu^2} + \frac{2(1-\rho)}{\lambda(\nu+\lambda)} + \frac{1-2\rho}{\lambda^2},$$

$$\text{Var } A_i / (EA_i)^2 = \lambda^2 \cdot \text{Var } A_i = 1 - \frac{1-\rho}{1+\rho} 2\rho^2 < 1,$$

so that  $A_i$  is not negatively exponentially distributed. Therefore, the quasi-input process in the  $M/M/1/\infty$  queue is not Poisson, while the departure process is Poisson.

In the general case, if  $\lambda \rightarrow 0$  then  $\lambda^2 \text{Var } A_i = 1 - \lambda^2 \beta_2 + o(\lambda^2)$ . Thus there is no  $B(x)$  such that  $A_i$  has a negative exponential distribution for all  $\lambda$  (except for the trivial case of instantaneous service, of course).

In connection with this result it would be interesting to find out when the quasi-input process is a renewal process.

## Reference

DISNEY, R. L. (1975) Random flow in queueing networks: a review and critique. *AIIE Trans.* **7**, 268–288.