Abahlali base Mjondolo, 53	Balay Alternative Legal Advocates for
Access to Justice Cluster Program (AJC), 70–71	Development in Mindanaw (BALAOD), 99
Accountability	Bantay dagat, 104, 109, 114, 127, 130
and post-conflict development, 212	Bantay gubat, 104, 109, 114, 117, 127, 130
community oversight (accountability of	Barangay justice system, 16, 113, 124, 132
paralegals to communities), 33–34, 194–95	Barangay captain, 114, 130
corporate accountability, 128	Barangay development council (BDC), 106, 113
local accountability, 190	Barangay protection order (BPO), 114
state accountability, 15–17, 126–27, 185–88,	Barazas, 170, 184, 185, 187
189, 257	Barefoot lawyers. See Community paralegals
Advocacy, 60, 151, 158–62, 176, 181, 224	Berenschot, Ward, 12, 27, 29, 139
advocating to translate grassroots experience	Billings, Lucy, 19 n. 42
into systemic change, 18–19	Black Sash, 4, 15, 48, 50, 59–62, 71
and organizing, 12, 158	Black Sash Trust, 64
political, 162	Grahamstown Regional Office, 61
African Minerals Limited. See Sierra Leone	Johannesburg Regional Office, 59, 62
Diamond Corporation (SLDC)	Bourdieu, Pierre, 144
African National Congress, 15, 47, 50, 52, 53	BRAC, 5, 25, 216, 232
Alternative dispute resolution, 55	Braima, Lyttelton, 210
Alternative Law Groups (ALG), 12, 16, 99, 102,	British Department for International
112	Development (DFID), 232
Alternative Legal Assistance Center (SALIGAN),	1
16, 33, 99	Case management
Anti-Privatisation Forum (South Africa), 53	case data, 32–33, 235–37
Apartheid, 14, 46–47	case forms, 71, 251
antiapartheid movement and transition to	case logs, 60, 71, 93
democracy, 28	case management systems, 93, 198
dom pass, 46	case tracking, 10, 168, 211, 217–22
influx control, 46	interviews, 72, 218
pass laws, 15, 46	Monitoring and evaluation (M&E), 115, 131
ASEAN countries, 102	Catholic Access to Justice Project (Sierra Leone),
Asia Foundation, 100, 111	213, 216
Association of University Legal Advice Institutions	Catholic Justice and Peace Commission (JPC), 33,
(AULAI) Trust, 64, 65, 70–71	174, 216, 242, 249, 253
Ateneo Human Rights Center (AHRC), 99, 108	Catholic Organization for Relief and
Atlantic Philanthropies, 24, 59, 64, 69	Development Aid (CORDAID), 111
Authoritarianism. See also Democracy	Center for Legal Education and Aid Networks
responses against, 15, 35	(CLEAN), 174

Center for Migrant Workers (KANLUNGAN),	formal court, 167
99, 108	native court, 169
Centre for Applied Legal Studies (CALS) (South	relationship with paralegals, 91
Africa), 48	tribal court, 83
Centre for Criminal Justice (South Africa), 44, 50,	Criminal justice. See Justice
54, 68–70, 78, 82, 92	Culture
Certificate of Land Ownership Awards	cultural factors, 26–28, 36–37, 200
(CLOA), 116	customary local systems, 167
Chapman, Peter, 17, 19, 241	tribal authority, 200
Children's Legal Bureau (CLB), 99	**
Cisnero, Maria Roda, 18, 96	Dale, Pamela, 7, 213–16
Citizen vs. Citizen disputes. See Intra-community	Debt claims, 79, 81
disputes	Defense of Nature (TK), 99, 108
Citizens Advice Forum, 50	Democracy
Civil society organizations (CSOs). See	and repressive regimes, 14–16, 35, 172
Organizations	democratic reform, 51
Clarke, Thomas, 8	role of paralegals in deepening democracy, 37,
Cluff Gold Company, 210–12, 236	93, 162, 237, 261
Community Advice Offices (CAOs), 11, 20, 22, 28,	Diokno, Jose W., 101–3, 121
33, 34	Disputes with firms, 3, 17, 18, 161, 201, 225, See also
Community health workers, 3	corporate accountability
Community Justice Advisors (CJAs), 250–58	and power imbalance, 36, 128
Community Law and Rural Development Centre	and protection of community lands, 182, 225
(CLRDC), 49, 51, 68–70, 73–74	Disputes with states, 3, 17, 18, 93, 126, 161, 185, 187,
Community Monitoring and Advocacy	188, 225, See also state accountability
Programme (CMAP), 60	and power imbalance, 36
Community paralegals	DPRD (Indonesia), 158, 159
advantages of, 5, 167	Drage, Katherine, 20, 27, 28, 32, 34, 43
definition of, 2–3, 103–4	Dugard, Jackie, 20, 27, 28, 32, 34, 43
formal recognition of, 19–23, 114, 131, 133, 191,	Duterte, Rodrigo, 16
217	
impact of, 18, 121–23	Education, 70, 76, 205
limitations of, 5–6	Elections, 159–60, 173–74
payment of, 31–32, 192, 197	Elias, Norbert, 144
problem solving of, 10–13	Environmental justice, 225, 229–30
recruitment of, 31, 59, 197	Environmental laws, 107, 119, 131
specialization of, 35, 113, 119, 180	Environmental Legal Assistance Center (ELAC),
supervision of, 33, 198, 236, 237	99, 108
training of, 57, 70, 92, 104, 107, 121, 135, 157, 176,	Erasmus, Greg, 28, 55, 65, 87
194–96	
types of, 108–9	Familial disputes, 74, 75, 201, 202, 256, See also
Conteh, Sonkita, 13 n. 32, 230 n. 36, 233	Intra-community disputes
Contractual disputes, 79	Financing. See also Legal aid funding
Convention for a Democratic South Africa,	challenges obtaining, 85, 193
50	client contributions, 235
Corruption, 229–31	community fundraisers, 26
in court, 154, 166, 167, 227, 246	development assistance, 24
in local government, 190, 229	efforts to diversify, 25–26, 36
in paralegals, 28	international, 36, 232
paralegals fighting corruption, 257	public, 19, 192, 233
Courts	risks to paralegal independence, 25, 234
access to courts, 52, 89, 260	Foundation for Human Pichts 50
and corruption. See Corruption in court distrust toward, 154, 161	Foundation for Human Rights, 59 Franco, Jennifer, 18, 96
aisa ast toward, 154, 101	1 fanco, jenniner, 10, 90

Free Legal Assistance Group (FLAG), 15, 99, 101, 107, 108	Integrated Bar of the Philippines (IBP), 100, 103, 118
Funding. See Financing	International Commission of Jurists – Kenya Chapter (ICJ), 168, 173–74, 198
Gauri, Varun, 1, 2, 210 n. 1 Gender	International Development Law Organization (IDLO), 247
domestic violence, 36, 132, 203, 204, 257 gender-based violence, 52, 188, 203	International Federation of Women Lawyers – Kenya Chapter (FIDA), 168, 173–76
sexual violence, 43–44, 69, 189 women's rights, 17, 200, 222	Intra-community disputes, 3, 6, 11, 16–18, 141, 181, 205, 206, 223
George Civic Association, 49	and effectiveness of mediation, 90
German Catholic Bishops' Organisation for	and relationship to cultural and social norms,
Development Cooperation	150, 200
(MISEREOR), 111	and relationship to local institutions, 36, 123–24,
Golub, Stephen, 3, 6	145, 190
Governance, Justice, Law and Governance	debt claims, 79
Programme (GJLOS), 167, 177	methods of resolution in, 152, 253
Grassroots organizations. See Organizations	methods of resoration in, 132, 233
Olassivots organizations. See Olganizations	Jalloh, Gibrill, 210
Haki Centre, 179	Joseph Rowntree Charitable Trust, 64, 69
Harding, Joanne, 86, 92	Justice
HIV/AIDS, 67	criminal, 82
Housing	reform, 133–34
access to state-sponsored housing, 77	social, 45, 66, 112, 133–34
forced evictions, 8	000:00, 4), 00, 112, 13) 34
lawsuits related to, 158	Kampala Declaration on Community Paralegals
	(2012), 2
Identity documents, 77	Kenya
Indonesia	Ministry of Justice, 178
Ministry of Law and Human Rights, 20, 141	Ministry of Lands, 186
Indonesian laws	Ministry of Water, 185
Law on Legal Assistance (2011), 20	National Human Rights Policy and Action
Legal Aid Bill (2011), 140, 162	Plan, 193
Inequality	Water Appeals Court, 187
in access to justice, 142	Kenya Human Rights Commission (KHRC),
under relational sociology, 144	173, 175
Informal Settlements Network (South Africa), 53	Kenya Law Reform Commission (KLRC),
Infrastructure	176
grievances in relation to, 223, 249	Kenyan laws
infrastructure constraints in the justice sec-	Access to Information Bill, 193
tor, 241	Legal Aid Act (2016), 20, 178, 191–93, 206
Institutions	Legal Practitioners Act of 1906, 169
institutional factors, 17, 36, 97, 111–12, 184, 190,	Kituo Cha Mashauri. See Kituo Cha Sheria
226, 258	Kituo Cha Sheria, 166, 168, 171-74, 179
intermediary, 2	Knight, Rachael, 7, 257
judicial institutions, 76, 96	Koroma, Ernest Bai, 216
legal institutions, 142	Koroma, Simeon, 212, 230
local government units, 109, 119, 120	Kubayi, Winnie, 69
local institutions, 245	Kumar, Sunil, 7
paralegals' relationship with local institu-	, , , , ,
tions, 29	Labor disputes
regulatory/administrative institutions, 229–31	and power imbalance, 147
state institutions, 2, 81–83, 246	Landless People's Movement (South Africa), 53
· · · · · · · · · · · · · · · · · · ·	1 "// //

Law	Lembaga Bantuan Hukum (LBH), 139
and politics, 120, 160, 162, 172, 229–31	Liberia
common, 51, 83	Liberian National Police (LNP), 246
customary, 83, 212, 226	Ministry of Internal Affairs (MIA), 243
customary law, 169, 225	Liberian laws
enforcement, 119–20	Domestic Relations Law and Penal Law, 242
firms, 56, 88, 110	Litigation. See Law
legislation, 20, 48, 107, 192	Lobbying, 15, 107, 159, 181
litigation, 227–28	Local dispute resolution, 11–12, 16–19, 148, 186,
policies, 98, 126	245–46
school, 103, 260	and customary courts, 212
Law Society of Kenya (LSK), 170–73	as shaped by political contexts, 160
Lawyers	other actors in (aside from paralegals), 156
bar associations, 170, 259	state-judicial dispute tribunals, 98
difficulties accessing, 5, 19, 44, 212, 260	Local government units. See Institutions
litigation, 44, 88, 227, 233	26 - 1 - 26
pro bono, 88, 171, 180	Maguindanao Massacre, 103
public interest, 2, 110–11, 130, 132	Mansuri, Ghazala, 34 n. 76
relationship to paralegals, 19	Manuel, Clare, 228
Lawyers for Human Rights (LHR) (South	Manuel, Marlon, 16
Africa), 48	Marcos, Ferdinand, 15, 101, 102, 124
Legal aid	Martial law (Philippines), 101, 121
board, 20, 22, 217, 234	Maru, Vivek, 1, 55, 87, 210, 212
civil, 58	McQuoid-Mason, David, 85
developmental, 97, 101–2, 104	Mediation, 11–12, 17, 55, 80, 90–91, 124, 147–55, 200,
funding, 36, 234 n. 49, 235 n. 50	203, 224–25, 251 Mainzan Diak Puth, 10 p. 42
legislation, 9, 20, 26, 140, 162, 191–93, 206, 211,	Meinzen-Dick, Ruth, 19 n. 42
217, 233, 258	Methodist Church of Sierra Leone, 216, 217, 237
systems, 21–23	Mining, 115, 210–12, 227–28
Legal Aid South Africa (LASA), 47, 57–59, 85 call center, 62	impact on water supply, 1, 12, 128, 182–83 sand-mining, 1
justice center, 89	Moi, Daniel Arap, 169, 172–73
Legal Assistance Center for Indigenous Filipinos	Monitoring, 48, 60, 127, 173–74, 175, 179, 180, 247
(PANLIPI), 99, 108	Monitoring and evaluation (M&E). See Case
Legal awareness, 10–12, 121, 175	management
Legal clinic	Monrovia Central Prison (MCP), 247
walk-in clients, 58, 179	Mott Foundation, 59, 64, 71
Legal dualism, 243	Movement of Attorneys for Brotherhood, Integrity
Legal Education Aid Programme (LEAP), 173, 174	and Nationalism (MABINI), 102
Legal empowerment, 2, 25, 96, 108, 213, 222 n. 15,	Moy, H. Abigail, 29, 32, 33, 165
227–28	Mtshali, Langa, 85, 92
and social accountability, 158–59	Mueller, Valerie, 19 n. 42
Legal intermediaries, 34, 156, 157, 161	Muslims for Human Rights (MUHURI), 168, 179
abogadillo, 34, 103, 125	
blackman lawya, 34	National Alliance for the Development of
makelar kasus, 34, 156	Community Advice Offices (NADCAO), 20,
Legal literacy. See Legal awareness	28, 63–66, 87, 93
Legal Resources Centre (LRC) (South Africa),	National Community Based Paralegal Association
48, 57	(NCBPA), 54, 64, 65
Grahamstown LRC, 50	National Council of Churches of Kenya (NCCK),
Legal Resources Foundation Trust (LRF), 168,	172-73
174, 179	National Forum for Human Rights, 212
Legislation. See Law	National Legal Aid and Awareness Programme
LegiWatch, 51	(NALEAP), 177–78

National Legal Aid Service (Kenya), 20, 192-93	National Integrated Protected Areas System
National Welfare Forum (South Africa), 62	(NIPAS) Law (1991), 105
Natural resources, 106, 139, 242	Philippine Fisheries Code (1998), 105, 115
water, 185–87	Violence against Women and Children Act
Negotiation, 55, 148–49, 197, 211, 226, 252	(VAWC) (2004), 105
Netherlands Organization for International	Philippines
Assistance (NOVIB), 111	Bureau of Fisheries and Aquatic Resources
Network	(BFAR), 114
coordination, 35, 193	Department of Agrarian Reform (DAR), 21,
umbrella clusters, 79, 89	106, 107
vertical networks, 30-31, 228, 236	Department of Environment and Natural
Network Movement for Justice and Development	Resources (DENR), 21, 114, 127
(Sierra Leone), 217	Department of Labor and Employment
Norwegian Refugee Council (NRC), 249	(DOLE), 114
Nubian Rights Forum, 179	National Labor Relations Commission, 21, 107
	Office of the Court Attorney (OCAt), 118
Omnibus Rules and Regulations Implementing	Public Attorney's Office, 125
the Migrant Workers and Overseas Filipinos	Supreme Court of, 21, 100, 103, 107, 117–18, 130
Act (1995), 105	Pitkin, Hannah, 2
Open Society Foundation, 24, 140, 146, 216,	Plan International, 168, 180
232, 247	Policies. See Law
Open Society Institute. See Open Society	Poverty
Foundation	and impact on paralegal work, 132
Open Society Justice Initiative (OSJI), 212, 216	poverty alleviation and legal empowerment,
Organization for Economic Cooperation and	25, 261
Development (OECD), 228	Power
Organizations	imbalance of, 8, 35, 128, 141, 161, 201, 225
civil society organizations (CSOs), 50, 53,	Prison Fellowship Liberia (PFL), 247
63, 193	Protestant Lawyers' League (PLL), 102, 107
community-based organizations, 197	Protests, 48
effective organizational choices, 31–35	Public Law Institute (PLI), 173
grassroots organizations, 33, 108, 109, 118	P. W. G. P
organizational factors, 89–93, 193–94, 258	Rallies. See Protests
Organizing, 12, 112–13, 119, 181, 231	Rao, Vijayendra, 34 n. 76
Our Land Our Future Public Pledge (Sierra	Referral system, 55, 89–90
Leone, 2018), 230	Regulatory/administrative institutions. See
D l lEl e chil al	institutions
Paralegal Education Skills Advancement and	Revitalisation of Legal Aid (RLA), 145, 155
Networking Technology (PESANTEch), 112	Revolutionary United Front (RUF), 212
Paralegal Support Network (PASUNE), 167,	Rights
176–78, 191	consciousness, 180, 255
Payne, Chelsea, 17, 19, 241	consumer, 60
Pensions, 71, 73	land, 7, 105, 225
Philippine laws  Comprehensive Agrarian Reform Extension	Rinaldi, Taufik, 12, 27, 29, 139 Ringold, Dena, 15
Comprehensive Agrarian Reform Extension	9
with Reforms (CARPER) (2009), 105 Comprehensive Agrarian Reform Program	Rules and Regulations Governing the Hinterland
	of Liberia (the "Hinterland Regulations"), 243 Rural Poor Institute for Land and Human Rights
(CARP) (1980), 105 Indigenous Peoples Rights Act (IPRA)	Services (RIGHTS), 99
(1997), 105	5civices (MG1115), 99
Juvenile Justice and Welfare Act (JJWA)	Sandefur, Justin, 8, 10, 253–54, 256, 257
(2006), 105	Sandefur, Rebecca, 8
Local Government Code (1991), 105, 124	Service delivery, 60, 82, 261
, 103, 1 <del>24</del>	221.112 4011.01, 00, 02, 201

Siddiqui, Bilal, 8, 10 Sustainable Development Institute (SDI), 242, Sierra Leone 247-49 Environmental Protection Agency, 230 Systemic change, 37, 235 n. 50 Ministry of Lands, 230 challenge of funding, 235 Special Court for Sierra Leone, 212 through network collaboration, 31 Sierra Leone Diamond Corporation (SLDC), translating grassroots experience into systemic 227-28, 236 change, 18-19, 33 Sierra Leonean laws Child Rights Act (2007), 222 Talbot, Colin, 8 Devolution of Estates Act (2007), 222 Taskforce on Non-Lawyers, 259 Domestic Violence Act (2007), 222 The Carter Center, 249-53 Environment Protection (Mines and Minerals) The Children's Foundation (CRADLE). See Regulation (2013), 229 Widows' and Orphans' Welfare Society of Land Policy (2015), 230 Kenya (WOWESOK) Legal Aid Law (2012), 20, 211, 217, 233 The Society for Elimination of Rural Poverty Right to Information Act, 229 (India), 7 Social Change Assistance Trust (SCAT), 26, 34, 50, Tilly, Charles, 144 Timap for Justice, 6, 7, 211, 213-16, 217, 222, 54, 60, 66-68, 86 Fund-Raising Incentive Scheme (FRIS), 67 Social embeddedness, 37, 90-91, 155, 157 Troicare, 232 Social movements Trust (from communities). See social and paralegals, 27-28, 33, 123, 129 embeddedness Social security, 52, 62, 76, 77 Truth and Reconciliation Commission (TRC), social grants, 50, 56, 61 178 Socio-Economic Rights Institute of South Africa (SERI), 85, 91 UN Commission on Legal Empowerment, 1, 5 Solidarity toward Agrarian Reform and Rural UN Peacebuilding Fund, 249, 259 Development (KAISAHAN), 33, 99 Unemployment, 56 Soliman, Hector, 18, 96 unemployment benefit claim, 74 South Africa Unions, 30, 56, 117, 157 Constitution of, 51, 89 United Democratic Front (UDF), 49 Department of Home Affairs, 60, 77 United Nations Development Programme Department of Judicial Affairs and (UNDP), 140, 141, 145, 156, 160, 232 Constitutional Development (DJCD), 83 Police Service, 54, 69, 82 Varvaloucas, Alaina, 8 South African Defence and Aid Fund, 47 South African Human Rights Commission Wajir Human Rights Network, 179 Widows' and Orphans' Welfare Society of Kenya (SAHRC), 83 South African laws (WOWESOK), 174 Bill of Rights, 44, 53, 83 Wiggan, Jay, 8 Consumer Protection Act (2011), 60 Women's Legal and Human Rights Bureau (WLB), 99, 109 Legal Aid Act (1969), 47 Women's rights. See Gender Legal Practice Act (2014), 84 Legal Practice Bill (2002), 20, 65, 84 World Bank, 99, 140, 141, 145, 155, 160, 213 National Credit Act (2005), 60 Justice for the Poor Project, 145, 146, 157 Social Assistance Act (1992), 61 Writ of amparo, 105, 127 Writ of habeas data, 105 South African National Civic Organisation Writ of kalikasan, 105, 127 (SANCO), 49 South African Social Security Agency (SASSA), 60, 77 Zulu, Thandiwe, 59