

**JOURNAL OF THE AUSTRALIAN AND
NEW ZEALAND
ACADEMY OF MANAGEMENT
Vol 9 No 3 2003**

TABLE OF CONTENTS

Interview with John Hood, Vice Chancellor, Auckland University <i>Colin Campbell-Hunt</i>	1
Hunting the Snark or Leading with Purpose? Managing the Enterprise University <i>David Poole and Bob Robertson</i>	8
The MBA at the Crossroads: Design Issues for the Future <i>David Bubna-Litic and Suzanne Benn</i>	25
Organisational Change Stories and Management Research: Facts or Fiction <i>Patrick Dawson</i>	37
Pattern Matching Organisational Cultures <i>Noel Burchell and Darl Kolb</i>	50
Calling on Compensation in Australian Call Centres <i>Gary Crone, Lorraine Carey and Peter Dowling</i>	62
Notes to Contributors	77