

# NEW FROM EDWARD ARNOLD

## QUALITY ASSURANCE IN HEALTH CARE

A Handbook

NEW

Roger Ellis and Dorothy Whittington

In recent years 'quality assurance' has come to have a high profile for health managers, patients or 'consumers', and the entire range of health care professionals. Techniques for assessing and improving the quality of care have been developed and there is therefore an urgent need to provide all health care professionals with up-to-date and comprehensive knowledge of techniques, approaches and issues in quality assurance.

*Quality Assurance in Health Care* has been specifically developed to:

- Provide an overview of quality assurance as it has developed in the health care and industrial contexts
- Provide a comprehensive inventory of all available quality assurance techniques with detailed accounts of each
- Give guidance on the selection of quality assurance techniques
- Give guidance on setting-up and managing health care quality assurance systems

**Contents** Quality assurance in health care. The development of quality assurance in health care. The development of quality assurance in industry. Techniques for quality assurance in health care - Part one: Quality specific techniques. Techniques for quality assurance in health care - Part two: Generic techniques. The management of quality assurance in health care. Future developments in quality assurance in health care.

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NEW

Tony White

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- Examines all areas of medical management

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£9.99 paperback 0 340 57321 X 160pp January 1993

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Hodder & Stoughton Publishers

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