



## *Achieving Person-Centred Health Systems*

The idea of person-centred health systems is widely advocated in political and policy declarations to better address health system challenges. A person-centred approach is advocated on political, ethical and instrumental grounds and believed to benefit service users, health professionals and the health system more broadly. However, there is continuing debate about the strategies that are available and effective to promote and implement ‘person-centred’ approaches. This book brings together the world’s leading experts in the field to present the evidence base and analyse current challenges and issues. It examines ‘person-centredness’ from the different roles people take in health systems, as individual service users, care managers, taxpayers or active citizens. The evidence presented will not only provide invaluable policy advice to practitioners and policy-makers working on the design and implementation of person-centred health systems but will also be an excellent resource for academics and graduate students researching health systems in Europe.

ELLEN NOLTE is Professor of Health Services and Systems Research at the London School of Hygiene & Tropical Medicine. Her expertise is in health systems research, international health care comparisons and performance assessment. She has published widely on health systems, integrated care, European health policy and population health assessments and serves as co-editor of the *Journal of Health Services Research and Policy*. Previous books include *Caring for People with Chronic Conditions: Health System Perspective* (2008) and *Assessing Chronic Disease Management in European Health Systems: Concepts and Approaches* (2014).

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Drawing on available evidence, existing experience and conceptual thinking, these studies aim to provide both practical and policy-relevant information and lessons on how to implement change to make health systems more equitable, effective and efficient. They are designed to promote and support evidence-informed policy-making in the health sector and will be a valuable resource for all those involved in developing, assessing or analysing health systems and policies.

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# Achieving Person-Centred Health Systems

Evidence, Strategies and Challenges

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UNIVERSITY PRESS

University Printing House, Cambridge CB2 8BS, United Kingdom  
One Liberty Plaza, 20th Floor, New York, NY 10006, USA  
477 Williamstown Road, Port Melbourne, VIC 3207, Australia  
314–321, 3rd Floor, Plot 3, Splendor Forum, Jasola District Centre,  
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79 Anson Road, #06-04/06, Singapore 079906

Cambridge University Press is part of the University of Cambridge.

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Information on this title: [www.cambridge.org/9781108790062](http://www.cambridge.org/9781108790062)

DOI: 10.1017/9781108855464

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When citing this work, please include a reference to the DOI 10.1017/9781108855464

First published 2020

Printed in the United Kingdom by TJ International Ltd, Padstow Cornwall

*A catalogue record for this publication is available from the British Library.*

ISBN 978-1-108-79006-2 Paperback

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